

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of : Mannion, Liam
Serial No. : 10/650,227
Filed : August 28, 2003
For : Improved Load Balancing in a Network of
Call Centers
Examiner : Nguyen, My Xuan
Art Unit : 2617
Customer number : 23644

PETITION FOR EXTENSION OF TIME

Honorable Director of Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

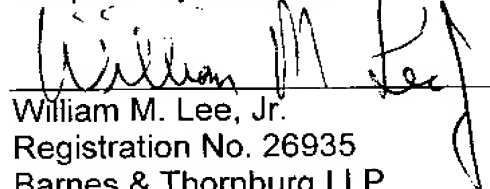
Dear Sir:

In accordance with the provisions of 37 C.F.R. §1.136, the applicants hereby petition for an extension of time of one month to respond to the Office Action of June 25, 2008. Response will therefore be timely if filed with the Patent and Trademark Office no later than July 25, 2008.

In accordance with the provisions of 37 C.F.R. §1.17, the required fee of \$120.00 should be deducted from Deposit Account No. 12-0913.

July 21, 2008

Respectfully submitted,



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